

GENERAL CONDITIONS OF SALE:

All expenses incurred by the Seller, its Agents or Subcontractors resulting from instructions given by the Purchaser, his family or employees, other than directly pertaining to the execution of this contract, shall be for the Buyer's account. This contract only covers work as detailed in writing in the quote. No verbal agreement will be accepted.

All equipment and materials installed by the Seller remains the Seller's property until payment has been made in full. The installed equipment will be covered for the Seller, by the Purchaser's insurance for theft or malicious damage cover until the installation is paid for in full.

The Seller reserves the right to remove any equipment installed by itself, in the event of non-payment by the Buyer, including the right of access for said removal.

The Seller accepts no responsibility whatsoever for claims arising from faulty existing plumbing installations or equipment, or building structure.

If the Buyer has signed an application for finance, then the agreement is conditional upon that finance being approved within 30 days of this agreement.

WARRANTY

This warranty offer the owner of a Heat Pump the manufacturer's warranty as described in the owner's manual given with the product.

This warranty offers the owner of Solahart, Nobel or Chromagen solar hot water system the following protection:

The manufacturer warrants the solar hot water system against manufacturing defects, faulty materials and/or workmanship and also leakage from corrosion, upon the following terms:

- (i) SOLAR COLLECTORS and STORAGE TANK are warranted for five years from the date of the original installation.
- (ii) ELECTRICAL COMPONENTS and VALVES are warranted for one year from the date of the original installation.
- (iii) FREE LABOUR. For a period of one year from the date of the original installation the parts subject to this warranty shall be removed, repaired or replaced, and reinstalled at no cost to the owner. This free labour is available only from the Solahart Dealer from whom the unit was purchased, within a radius of 30 kilometres from that Dealer's office and during normal business hours.

Collector glass is not covered by this warranty, but a normal household insurance policy with glass coverage will usually include collector glazing.

This warranty applies where a solar hot water system is installed and operated in accordance with the Owner's Manual and Installation instructions, and under normal household use and service.

This warranty does not apply:

- Where the closed circuit is not filled with the Solahart, Nobel or Chromagen approved heat transfer or anti-freeze fluid in accordance with instructions.
- In the case of collapse of the inner cylinder due to an incorrect filling procedure.
- Where the closed circuit has had water addition not in accordance with the water quality specifications.
- Where tank corrosion has occurred, where the anode has not been changed in accordance with the instructions of the Owner's Manual.
- Where the overpressure limiting valve, check valve and strainer are not fitted in areas where mains pressure are likely to exceed 550 kPa (80psi)

Freight and associated costs are not covered by this warranty except in the first year in circumstance where the free labour clause applies.

The manufacturer shall be under no obligation under this warranty in the case of accident, acts of God, or installation/repairs carried out by others outside of Solahart's installation and maintenance instructions. Under this warranty no responsibility is accepted for any consequential loss or damage caused by a defect.

VALIDITY PERIOD

This quotation is valid for a period of 7 days unless otherwise stated, but is naturally subject to variation caused by factors beyond our control.

EXCLUSIONS

This Tender/Quotation includes only such goods, accessories and work as are specified herein and unless expressly mentioned this Tender/Quotation excludes all Surveyors and local authorities fees, handling of sanitary fittings, hoisting, scaffolding, painting, cutting away, making good and any work to be executed by Builders or other trades, also the cost of fuel and water for testing and other purposes, current for motors and artificial lighting and site accommodation.

DESCRIPTION

All descriptive and forwarding specifications, drawings and particulars of weights and dimensions submitted with this Tender/Quotation are approximate only and descriptions and illustrations contained in catalogues, price lists and other advertisement matter are intended merely to present a general idea of the goods described therein and none of these shall form part of the contract unless confirmed by us. We reserve the right in executing orders to include at our option uncatalogued improvements.

VARIATIONS

The contract sum is based on the rates of labour, costs of equipment and material, rates of currency exchange, import duty, sales tax, insurance, freight, harbour charges and railage in force at the date of quotation. This price is subject to adjustment in respect of any increase in cost to us due to changes in these costs, rates, duty and charges between that date of the quotation, and the date such charges are incurred.

DOMICILIUM

Solaheat Services CC domicilium for any litigation is the Wynberg Magisterial District, Cape Town.